

Terms and Conditions

All accommodation is self catering and does not include daily cleaning servicing unless otherwise specified or negotiated.

Trafalgar on the Strand maintains a strict no-noise policy and unauthorized parties, group gatherings and functions are strictly prohibited. Breach of this policy will result in the offending guests being required to leave the premises with no refund. Smoking is not permitted indoors. Should smoking occur within our accommodation a minimum charge of AUD\$100 will be applied.

Management reserves the right to upgrade or transfer you to accommodation of a similar or superior standard.

Check In time is 2pm. Prior arrangements must be made for arrivals after 7pm. Check out time is 10.30am.

Cancellations - All cancellations must be advised in writing/email before any refund can be considered.

Children - Infants under 2 years of age are free of charge. Trafalgar on the Strand will not supply a cot for an infant. Child rates apply to ages 2-15 years.

Damages / Loss - All registered guests shall be liable for any loss or damage to the appliances, furniture, keys/passes, fixtures and fittings in the accommodation. Fair wear and tear excluded. A fee may be charged if excessive cleaning is required after departure.

The tariffs relate to one or two people sharing a King, Queen or twin beds in the ONE bedroom. Extra adult or child prices are based on sharing accommodation with another adult(s) in a separate bedroom

Deposits - A deposit of 50% of the total tariff is required to secure the reservation.

Final Payment - Balance of monies is due and payable on arrival, including full payment for any additional persons or nights. For peak seasons the balance of monies is required 14 days prior to arrival.

Forms of Payment - Payment is accepted by cash, Visa, MasterCard or EFTPOS.

Group Bookings / Special Offers - Additional terms and conditions may apply.

Linen - The tariffs quoted include linen for each bed booked and paid for.

Breakfast – The tariff includes continental breakfast provisions or full breakfast provisions for specials only. This is not applicable with the Linen Only tariff

Minimum Booking Periods - Minimum booking periods may apply over school holidays, weekends, long weekends and selected special events.

Maximum Numbers per Suite/Cottage - The number of people accommodated in each unit must not exceed the number of beds available.

Personal Belongings – Trafalgar on the Strand takes no responsibility for the loss or damage of any personal item. Remember to lock your vehicle and remove any valuables; parking is at your own risk. Thoroughly check the accommodation before departure as any items left behind may not be recovered.

Pet Policy – Trafalgar on the Strand is not suitable for animals. No pets are allowed with the exception of medically certified guide dogs.

Prices - All prices quoted are in Australian dollars and subject to change without notice. Trafalgar on the Strand is not registered for GST.

Cancellation policy

A full refund of the deposit paid less the greater of 10%* of the total amount paid or \$25 will be given if the booking is cancelled more than 30 days in advance.

Cancellations notified less than 30 days but more than 14 days prior to arrival forfeit the full amount paid, however you may use the payment as a credit for future accommodation within a 12 month period from the date of the original booking, subject to availability

Cancellations notified less than 14 days prior to arrival forfeit the full amount paid.

Any alterations to the length of stay i.e. shortening of a booking, will be charged in full unless 14 days notice prior to arrival is given.

We recommend that you take out travel insurance to provide protection against loss due to illness, injury, loss of luggage and cancellation of travel.

*Inclusive of an administration fee, any commissions paid, credit card processing and online processing fees.